



the Trumpeteer

An Ear- Responsible Publication of Central Carolina ENT, PA

CCENT UPDATE 2015

by Doris Lin, MD

We are very excited at CCENT this year. Our Sanford office is undergoing renovations to improve our efficiency in patient care. These should be completed this month. We have added a second check out window near the patient exit to improve patient flow. Key office staff will all be centralized as well, to improve communication and office flow.

We have added the web based patient portal (ccentportal.com) which allows patients to access their test results and clinical summaries directly. A user name and password is sent to your email address to enable you to access your portal. You can update your demographic and insurance information directly on the portal. You can also request appointments and request medication refills through the portal.

Last, but not least, we are excited about the newest addition to our staff coming in August 2015. Dr. Richard Alexander will be graduating from Wake Forest University Otolaryngology Residency this summer. He is from Sanford and lived in Sanford until he was 3 years old but grew up in Rocky Mount. Our current staff remains steady and strong. Dr. William C. Leliever and Dr. Doris Lin are the two Otolaryngologists along with Christine Lupienski FNP our family nurse practitioner. Our two audiologists are Dr. Ellen Wilson and Jonathan Miller. We continue our all our current Otolaryngology services including but not limited to evaluation and treatment of disorders of sinus, allergy, snoring, sleep apnea, ear, dizziness, hearing, throat, voice and the neck. Christine Lupienski, FNP will now provide botox and facial rejuvenation procedures as well although our aesthetic services. Our aesthetician, Julie, is no longer with the practice as she pursues other interests. We plan to add new services when Dr. Alexander arrives and will provide more details closer to his arrival.



WEB PORTAL

What you can do:

- Send messages to office staff
- View chart documents
- View lab results
- View care plans
- View vital signs
- See past and upcoming appointments
- View prescription history
- Edit demographics
- Update insurance information



CCENT Staff December, 2014



Phonak's New Venture Platform

Phonak has developed the next generation Receiver-In-Canal (RIC) hearing aid family: Phonak Audéo V, powered by a new chip technology that offers twice the processing power while reducing battery consumption up to 30%. Audéo V is the first product family available on the new Venture platform and runs on the AutoSense OS operating system, the “central brain” of the new Phonak hearing aids. It captures and analyzes incoming sound and can draw on over 200 settings to match the sound environment exactly and to seamlessly provide the best setting for any given environment – all without requiring any manual interaction. This activated combination of features and settings provides improved performance compared to manually-selected programs. The system accurately and precisely activates features for optimal performance in every listening situation, including streaming target audio signal to both ears. Phonak's 3rd generation of StereoZoom is adaptive with 1.5 dB SNR improvement, which delivers best in class speech in noise performance. The enhanced, automatic and dedicated music program in AutoSense provides the closest to ideal sound quality for music.

The Phonak Audéo V RIC hearing aid family is available in four newly designed modern and appealing styles for patient cosmetic concerns, all wireless for easy and clear access to cell phones or television, and at four performance levels for every patient budget. All Phonak Audéo V RICs come with the Binaural VoiceStream Technology and push-button control. The re-designed housings are reinforced with high-tech composite materials for extra durability.

The Wireless Communication Portfolio keeps Phonak Audéo V hearing aid users connected. It has been further enhanced by a number of newly introduced products. These include Phonak EasyCall which connects any Phonak wireless hearing aid to any Bluetooth enabled cell phone, not limiting to one particular cell phone brand or model, and even non-smartphones and older models. Permanently attached to the back of the phone, it streams the conversation directly to both hearing aids in unmatched sound quality. The Phonak ComPilot Air II, a handy clip-on streamer and remote control, allows for easy control of all Bluetooth-enabled audio devices such as cell phones, TVs, tablets and computers. Its discreet neckloop-free design and stereo sound quality turn the streamer into the perfect companion for every multimedia user who wears a Phonak hearing aid.

The Phonak RemoteControl App turns any smartphone into an advanced remote control for Phonak Venture hearing aids, allowing easy and discreet control for the user. In combination with Phonak ComPilot Air II or ComPilot II, the App enables direct selection of hearing programs, audio sources or the listening situation as well as individual left or right volume control.



Audeo V Family

Audeo V 312 T



Automatically navigates 7 acoustic scenes



ComPilot II



Special Promotions for 2015



Obagi Travel Jewelry Case Now \$75, Reg. \$99

Includes Elastiderm Complete Eye Cream and Eye Serum. *Product Value is \$208 !!!*

All Obagi Products 25% off
All Cleaners and Make Up 25% off
(while supplies last)



Christine Lupiensi, FNP, will be offering a wide range of cosmetic skin care treatments customized for your specific skin care needs. She is a Nurse Practitioner that has received specialized advanced training and obtained clinical experience in a variety of cosmetic treatments and procedures. CCENT uses advanced products and treatments to help your skin look fresh and healthy.

Skin Care Services

- **Microdermabrasion**
- **Chemical Peels**
- **Xeomen to treat facial wrinkles and folds**
- **Safe and natural fillers: RADIESSE® - Restylane®**

Call Christine at 919-774-6829 or 919-363-9311 to book your appointment in Sanford or Apex. Make yourself a priority in 2015!



Mindy Brown's Baha Success Story



Mindy Brown was fitted with a Baha 4 hearing implant device on 1-22-15. She shares her story about the events that led up to her getting the device and how it has changed her life.



Six years ago my husband and myself attended a wedding of a dear friend. I was standing up toward the front of the local Moose Lodge talking with some friends. The couple had a band playing during their reception. I did not realize I was standing so close to the amp. The guitarist hit a note on his guitar, and I heard and felt a pop in my left ear. I did not have a dizzy spell, or anything of that nature. I immediately starting hearing ringing in my ears and figured that it was probably like it use to be when I was a teenager and went to concerts. When I would come out of the concert I would hear ringing for the rest of the night, but it would be clear the next morning. This did not clear up at all.

I kept having problems hearing, and noticed that if I was talking with someone I would automatically turn my right ear to them so I could hear exactly what was being said. I had a physical this past August, and one of the things the insurance company said they would pay for was a hearing test. So my doctor scheduled an exam with audiology firm in Sanford. When I was tested my hearing in my left ear only showed 10 percent capability. My right ear showed 75 percent capability. They were wanting me to get the microphone hearing aid, but said I would need medical clearance from an ENT. So I went to see Dr. Leliever (he had done surgery on me in the past). He introduced me to the Baha system and I was impressed with the information he shared with me. Also finding out that my insurance would cover the cost of system was a plus. I believe the Lord was looking out for me that day.

The day that I was scheduled to have the titanium abutment placed in my skull, I spoke with a nurse at Central Carolina Hospital that had the unit himself. He put me at ease over my decision to go with the Baha.

The day that Jonathan Miller, CCENT audiologist, hooked up the hearing device was probably one of the happiest days of my life. Being able to hear a loud sound, or even a small sound brought tears to my eyes. It ranked right up there with meeting my husband, and also getting married 33 years ago.

I am so happy with the Baha unit and being able hear people talking with me and not having to ask them to repeat what they said (sometimes as many as three times). I am still trying to get use to hearing my own voice so clearly again, but I am getting there. I would recommend this system to anyone who is considering a hearing aid. It has been a wonderful blessing for me.

The Central Carolina ENT newsletter is published quarterly on our website. All materials are created by our staff for the education of our patients and website visitors. Any reproduction must be approved in writing by our editor. If you have any comments or suggestions, please direct them to: Editor: J.P. Miller, M.S. CCC-A, jmillerccent@yahoo.com. Apex office: 919-363-9311. Sanford office: 919-774-6829.